

GOVERNMENT OF TRIPURA
DIRECTORATE OF EMPLOYMENT SERVICES & MANPOWER PLANNING,
www.employment.tripura.gov.nic.in, Phone NO: (0381)-2324327

No.F.10(28)/DESMP/ESTT/RECTT-2020/4295 - 96

Dated, Agartala, 7 November, 2020

NOTICE INVITING QUOTATION

The Director, Employment Services & Manpower Planning, Tripura, Office Lane, Agartala-799001, invites quotation from the reputed vendors/Banks at Agartala, for the creation of website with integrated Online Payment Gateway facility.

In this regard, it is mentioned that the Directorate of Employment Services & Manpower Planning (DESMP), Tripura will issue a notification seeking online applications from intending youths for filling up of post of Lower Division Clerks (Group-C) and Multi-Purpose Worker (Group-D) very shortly. During submission of application, a candidate will have to register themselves, fill-up online application form, pay fees that will be collected by the bank in the specified account created, download Acknowledgement slip etc. Thus this Directorate requires quotation from vendors/Banks who are willing to create a website with integrated Online Payment Gateway facility to enable its eligible candidates to apply and Pay for Examination through Credit cards/Debit cards/ Net Banking/ IMPS etc. Service charges and other miscellaneous charges as applicable may be imposed and can be mentioned while submitting the Expression Of Interest (EOI)

Brief Scope of Work

1. The Directorate intends to select Internet Payment Gateway Service Provider who are willing to create an online application portal/website/webpage facilitating Online-registration of candidates, filling-up of online application form, download Acknowledgement slip etc., also providing Integration and Implementation of Electronic Payment Services for collection of fees for Examination through Credit cards/ Debit cards/ Net Banking/ Cash Cards/IMPS etc.
2. Existing process for collection of fees is given below however, vendor may recommend improved process:
 - a) The desiring candidates logs into Directorate's portal where there will be a hyperlink that will lead to a new website, Register themselves (for new registration) or logs-In (for Registered Candidates), fill-in the Exam application form. Thereafter, the candidates are allowed to review the application (view the application details, amount payable etc.) and make modification if required and thereafter confirm his application.
 - b) Once the above process is successful, the candidate is then guided to online payments page where he/she is presented with option of making Online Payment using a Credit Card / Debit Card / Net Banking / Gateway service etc. The candidate then selects his/her preferred option of making the payment (through the Credit Gateway where he/she needs to use a VISA/ MasterCard etc. or the Debit Gateway where he/she needs to use acceptable Debit Cards or Net Banking accounts).
 - c) For Credit Card mode of payment, it will open up the Credit Card Gateway section, where the candidate enters the required validation details (card number, expiry date, verification number etc.)
 - d) For Debit Card mode of payment, it will open up the Debit payment Gateway section of the relevant bank where candidate enters the requisite validation details (Debit Card Number, PIN, password etc.)
 - e) For Net Banking mode of payment, it will open up the Net banking payment Gateway section of the relevant bank where candidate enters the requisite validation details (Net banking user ID and Password etc.)
 - f) After successful validation, the Candidate's account is checked for available balance etc.
 - g) The transaction is either successfully processed or rejected. The candidate is intimated of the same instantly via SMS/Email and an electronic acknowledgement on linked portal shows the payment confirmation number.

- h) Once paid, the amount will not be refunded. If the amount is deducted from candidate's account, but not reflected in the online system, the candidate is requested to wait at least for 48 hours before trying afresh. This will be followed by generation of payment receipt.
- i) The money collected from successful transactions is pooled into the designated collection account of the Directorate maintained with the identified bank.
- j) The data thus collected has to be stored and made accessible for a minimum of 1 (one) year.
- k) Daily/Weekly reconciled MIS data and report is to be provided to the Directorate.
3. Vendor provides technical help as and when required for integration of payment gateway API with Directorate's application/system.
4. It is estimated that more than 1 (one) Lakh (approx.) candidates may apply for the aforementioned post(s).

Accordingly, I would request you to submit bid in the following format so that this Directorate may select vendor for the purpose.

One Time Charges

Sl. No.	Particular	Rupees (INR)
1.	Website creation charges	
2.	Payment Gateway Integration charges	

For transaction with Amounts less than / equal to Rs.300/- (service charges & other miscellaneous charges as applicable may be imposed which will be paid by the Candidate)

Sl. No.	Particulars / Channel	Type	Unit	Rate	Per Transaction charges in Rupees (INR)
1.	Net Banking		Rs		
2.	IMPS		Rs		
3.	Debit Card	Visa	%		
		Master	%		
		Maestro	%		
		RuPay	%		
4.	Credit Card	Visa	%		
		Master	%		
		Diners	%		
		American Express	%		
5.	Cash Card/ Wallet Transaction		%		
6.	Any Other				

Your proposal may reach this office by 03.12.2020 at 3:00 P.M.

(S. Bhattacharya)
Director, I/C

Employment Services & Manpower Planning
Government of Tripura